

Some things that Team Leaders have had to deal with



Look at these 5 issues, can you add one of your own to each category?

1. The keyworker has not properly prepared for a parent meeting.

The keyworker have forgotten to bring, or not completed biting, behaviour, sleep or food logs

The keyworkers has not completed the observations, or any other formal preparation for the meeting

The keyworker is not clear about which child is which in the colour group

2. The keyworker provides inaccurate information to parents:

We have no concerns at all about her development (we have many)

She is really good friends with Sophie (they hate each other)

His Hebrew is really improving (he doesn't speak a word)

3. The keyworker makes promises that we cannot keep

I promise there will be no more staff changes

He wont be bitten again, I will make sure

Now we know these are his shoes, they will not go missing again

I will make sure he eats more at lunch time

4. The keyworker admits liability or a 'problem'

Yes, none of us were told by the team leader about her condition

I agree, the staff changes have been very disruptive this year

The tile was too sharp and should have been taken away before someone was hurt

5. The keyworker says something inappropriate to a parent

It's really bad when she shits herself all the time

It's good for the kids to be sent to the rest basket, so they know what they did is wrong