



Task 1: Make a list of tasks using the 'call-out' below that you ask your staff to complete during an average day or week

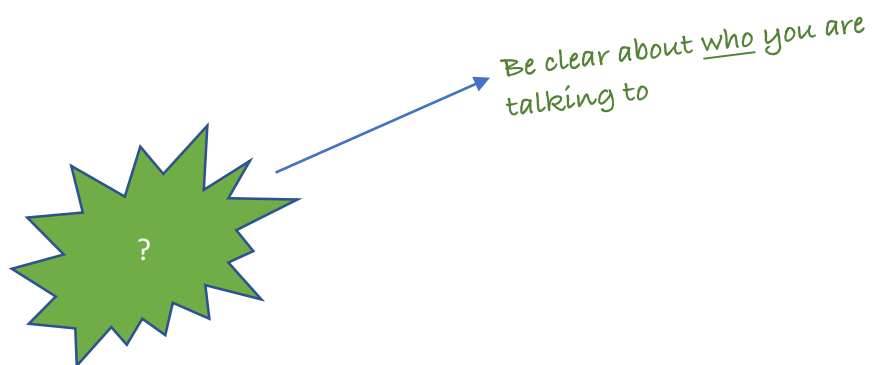


Task 2: Define key terms

Command:

Direction:

Task 3: 'Thought Shower' all the **key considerations** you should be mindful of when giving instructions to team members:



What are your **KEY TAKE AWAYS** from this session, that you will be able to put to use on Sunday, back with your group?

