

Is there a better way? *November 2018, experienced staff training*

	Action	Is there a better way?
1.	Ask children to go to the rest basket when they are being difficult, until they can follow the instructions	Yes – the rest baskets shouldn't be used as 'time out' or a punishment area, but can be used when the child is not 'able' to take part emotionally, physically – they should leave the basket on their own accord whenever they are ready
2.	Explaining calmly to a child "If you don't listen to me now, I wont read you a story when you ask me later"	YES - Avoid threats, ultimatums, and watch any sentences starting with 'if'
3.	Giving two arguing children a choice "If you can't play with these bimbas nicely, I am taking them away and no one will play with them"	YES - Avoid threats, ultimatums, and watch any sentences starting with 'if'
4.	Have a quick 'relax' in the garden, stand back a bit, let the children take the lead	Yes – full engagement and interaction required
5.	Impose the strict rules we have rigorously, so the parents understand their place!	Yes – we are trying as a team to develop more empathy with parents, what more can we do to help them?
6.	Put songs or clips on your phone, and play them or show them to children	Yes – stream the music to a speaker, not from your phone, and go on a trip to elephants to see their computers
7.	Say to a child "If you don't eat your vegetables you can't have pasta"	YES - Avoid threats, ultimatums, and watch any sentences starting with 'if'
8.	Stand back and let the team leader and senior lead on things	Yes – find your own things, that you enjoy and can lead in.
9.	Telling a child "if you don't sit nicely you will leave the table"	YES - Avoid threats, ultimatums, and watch any sentences starting with 'if'
10.	To have a quiet word with the manager about something you see, in your group, or else where that you think is 'not ok'	No! This is the perfect thing to do!
11.	To ignore an odour problem of a colleague, after all – its up to them how they smell, even if it does put the babies off a bit!	Yes – have a gentle word with them, to save the embarrassment of a manager talking to them!
12.	Warning a child; if you keep tipping back like that – I will take the glitter, so you can finish your work with just the pens"	YES - Avoid threats, ultimatums, and watch any sentences starting with 'if'