We found significant variability. there were some teachers who had a lot of experience and were wonderful with our daughter and others who seemed very new.	We don't get to know all the staff	Loved the regular Toddlers staff! It would have been better if there was at least one native English speaker and one native Hebrew speaker
Sometimes specific information about a child doesn't reach all the staff in the group (for instance: if he sleeps with a nappy but being put to sleep without it)	חשוב לעדכן בתדירות גבוהה יותר את ההורים מי בצוות. בעקבות תחלופה גבוהה נוצר מצב שלא הכרנו חלק מהאנשים שעם הילדים כל היום. סומכים עליכם שהם מוכשרים ומקצועיים אבל יש גם מעבר להרגשה של הכרות אישית, שלא מספיקים לעשות ביום יום אז לפחות לדעת עליהם קצת מהכין הגיעו מה שמם	We were especially happy with Kinga, Charlotte and Sivan; they really took time to speak and engage with us
To get more detailed feedback end of the day	Our child had a lot of different teachers during the year. We saw a lot of staff changes as well. We really like the idea of having a reference person (for the child) at daycare, which was not the case at Rainbow	It would help to be better informed about the children's day to day.
I wish there was more communication about what's happening with the staff. If a new member joins, it seems that the only way to hear about it is at Kabalat Shabbat (which we can't always attend).	Language of staff members is too fluid in my view; I would much rather have each staff member sticking to a single language, instead of reverting back and forth between Hebrew and English.	More feedback during the year. Twice a year is not enough.

Sometimes we don't know who the people that take care of our kids are. We never know until we get to kabshab	There were many staff changes, including those of key workers. it would be better to have workers committed for an entire year.	As a parent, I wasn't always informed in advance about the changes. I think it is important to keep the parents informed ahead of the change in staff, so that we would be able to prepare the child, if they are especially attached to anyone.
I would like to be updated more often about changes or ongoing process.	I often find myself reading a new staff member name on the whiteboard, not ever being introduced to that staff member	We like the whiteboard a lot and parent teacher meetings are good
Would be nice to have daily information about lunch, as this helps decisions at supper time for a balanced diet	I feel like I don't know enough about what they do during the day	The teacher that meets the parents at pickup should be updated fully about each child's day
Just would be happy to be better informed about what they ate, and staff changes	המידע על הלוח הלבן מאוד מועיל. יש מקום להוסיף מה הם אכלו באותו יום. ובקבוצה של הקינדרגרדן יהיה נחמד להוסיף פידבק קצר בסוף היום. ברור שהזמן קצר אל אפילו 2 מילים על משהו מיוחד או מה עשה היום	More detailed feedback, more often getting newsletters.

Would be happy to get more detailed feedback end of the day	We didn't got enough information from week to week	In the younger groups, one of the staff members would brief us at the end of each day about how the child has been. But in the older group it just stopped. No one thought it necessary to inform us about that at all.
I hardly know anything about what his day looks like in a nursery (except how long he sleeps and how many times he poo), I really want to be more involved, to know his schedule, when and what he ate, what activities he participated in and much more	Would love more detailed feedback	When my mother pick them up, most of the times she doesn't get any feedback. Unfortunately she doesn't speak English that well, but I don't think that should be a reason.
I would like to know, at least once a week, a little more than just how much the slept or pooped (mostly we get the answer of "I wasn't with your kid during the day so I don't know", or "he had a good day")	Throughout the year I noticed improvements in the amount and quality of the information given	Would be happy to get more detailed end of the day feedback
Would be happy to get weekly newsletter with all updates - activities	In general, it's could be helpful to hear more than "it was good" (day)	We've seen some staff, near gan, crossing at red lights/not at a zebra crossing etc. It would be cool to ensure they are a bit more aware when out at the immediate vicinity of the gan as the kids see them.

Dried fruit at the end of the day seemed to always be raisins and cracker also the teachers give way too much challah on Thursdays.	Sometimes kids were given food when they left the class after you told parents not to give food in the building. This was silly rule if you don't keeping it yourself	Not much information is shared with us regarding food arrangements. Would like to get a little more information on this.
Dried fruit is very sugary even though it's fruit-sugar, and I'd prefer there'd be less of it (once or twice a week is enough). they mostly had raisins, which are the most sugary and there's actually not much good in them (even though they're tasty), it'd be better to also serve dates and prunes	Wish I had more visibility on the day to day and about whether my child was eating and what exactly they ate and didn't	Enough with the Hallah and sugared grape juice every Thursday. Kabalat Shabbat doesn't have to include these unhealthy foods.
My child is hungry each time I pick him up from gan	I understand that sometimes the children don't eat lunch because they don't like the specific food. Although it's healthy, they should like and eat too	I don't think there's a need for food at home-time.
In general, I feel that there is a good intention to help my children with their special needs. Some time it feels that there is not enough patients for discussion and thinking together with me is a parent	Please be even more aware to children that bite/hit and more importantly - teaching the parents of those kids how to properly handle these situations	Maybe another parent meeting throughout the year so we can keep closer tabs on our child's development and what they do every day in gan

I love the setting and the cleanliness of the classrooms. All seems very well planned and inviting to children.	Nice to see displays of children's work or displays of what they have learned this week.	Suggest to get more often new equipment as children get used to their daily toys
Maybe can be a good idea to move around toys/resources between groups. Or making new ones from recycling materials.	We really appreciate the thought that goes into every detail of the gan	Great teaching, they really learn a lot
More differentiation is needed for more developed/older children in one unit.	There are not enough activities about holidays and events not in a religious way, but the kids don't know the holidays, songs etc	Very professional. I am very satisfied for the educational plan
I only know about plans from the website and based on a few photographs I saw I have no real idea what he is doing in the nursery	More communications with the parents about the weekly plan.	Curriculum is great, teaching is very good, however, for me it was not a warm place. Felt more like a school than a daycare

You need to pay more attention to processes such as from nappies to underwear dummiesand etc	A lot of times I pick him up with a dirty diaper	The teacher-kid ratio is great, but there are so many kids there isn't 1 teacher that sees the child all day and know how their day was and can attend to them properly.
I think the biggest issue for children's care is the staff changes	We love Friday Club, but when my kid was smaller (around 1- 1.6 years old) it was a bit too much for her - the change in the classroom, different staff, bigger and unfamiliar children	The whiteboard is sometime being updated after we drop-off; so I only get this feedback at the end of the day; it would be nice to share the plan a little earlier than that
I think curriculum and venue is good, but I think its also very dependent on the teachers you get	I trust you, I find everything very professional, I feel like you love my child and care for him and give him the best tools there are and the most attention you can	We would recommend Rainbow to others because of the feeling we get at gan and from our child's experience, the provision, the importance of updating parents on child development, the care takers' relationship with parents and children, and most of all, the bilingualism - we are very pleased
My only complaint is the lack of effective communication regarding "big picture" stuff	צוות מקצועי, מגוון פעילויות, דגש על התפתחות וטובת הילד. דו לשוני בעל ערך מוסף	Creative activities, wonderful bilingual staff, love the home visit before starting gan.