

## 1-minute Management Reminders...

The one minute meeting	Setting SMART goals
Briefing meeting 1:1 Twice daily per person  Team Target Personal Target  Scheduling and logistics  What needs to be prepared	Specific Measureable Achievable Realistic Timebound
The one minute Praise	The one minute reprimand
<ul> <li>Immediate</li> <li>Specific</li> <li>Impact</li> <li>Pause – silence – sink in</li> <li>Encourage to do more of the same</li> <li>Touch</li> <li>Consistency</li> </ul>	<ul> <li>Confirm facts</li> <li>Immediate</li> <li>Precisely what they did wrong</li> <li>How you feel (ACTION not PERSON)</li> <li>Pause – Silence – sink in</li> <li>Affectionate touch</li> <li>Remind how much you respect and value them</li> <li>Its over!</li> </ul>